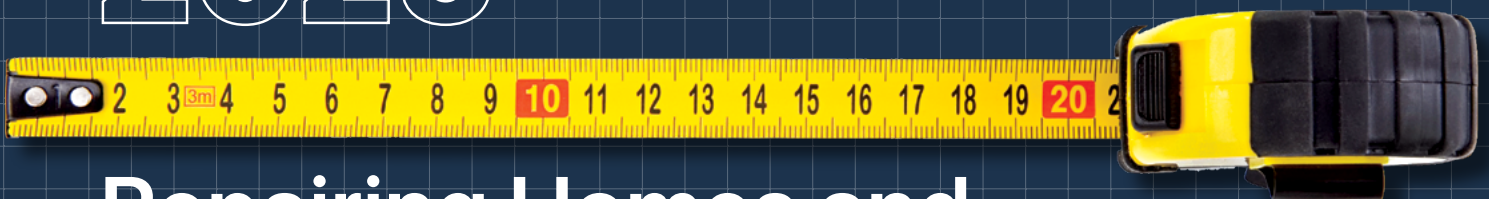




2025 ANNUAL REPORT



Repairing Homes and
Hearts Together



Meet the Team Behind Home Repairs Ministries



Heather Loveridge

Heather is our amazing Executive Director! She's a wife, mother and incredible leader. We're grateful for her heart for serving homeowners and for mobilizing our community to serve them.



Kyle Van Nus

Kyle stepped into the role of Project Manager this year, and he's done a wonderful job! He's a husband, father and mentor to many in our community. We're thankful Kyle chose to bring his many talents to Home Repairs!



Ashley Henkle

If you pick up the phone to call Home Repairs or send an email, you'll meet our Project Coordinator, Ashley. She's a wife and mom with a big heart to serve her family and homeowners in need — and she's also an administrative genius who helps us serve effectively and efficiently!



Dear Friends,

When I stepped into the role of Executive Director in March of last year, I couldn't have imagined how quickly Home Repairs Ministries would grow. In just over a year, we've doubled our budget, added key staff and expanded our reach to more homeowners than ever. For the first time in our history, we have three paid staff members — a Project Manager, a full-time Program Coordinator and myself — working alongside an incredible team of volunteers and partners.

This growth is not for growth's sake. Every new process, every dollar raised and every project completed represents homeowners living in safer, healthier homes.

Together we've tackled critical needs — leaking pipes, dangerous porch flooring, failing HVAC systems — and restored dignity and hope for our neighbors.

And we are only getting started. Requests for help continue to climb, and our vision is bold: to double the budget again next year so we can launch a dedicated Large Repair Program, allowing us to directly fund major roof, HVAC and plumbing projects. We also plan to add another project manager and much-needed administrative support to sustain this momentum.

Your prayers, volunteer hours and gifts have fueled every step of this journey. As you read our first annual report, know that each story of transformation is possible because of you. Thank you for helping us repair homes, and hearts, together.

With deep gratitude and excitement for what's ahead,

A handwritten signature in cursive script, likely belonging to Heather Loveridge.

Executive Director

Home Repairs Ministries

In **2024**, we:

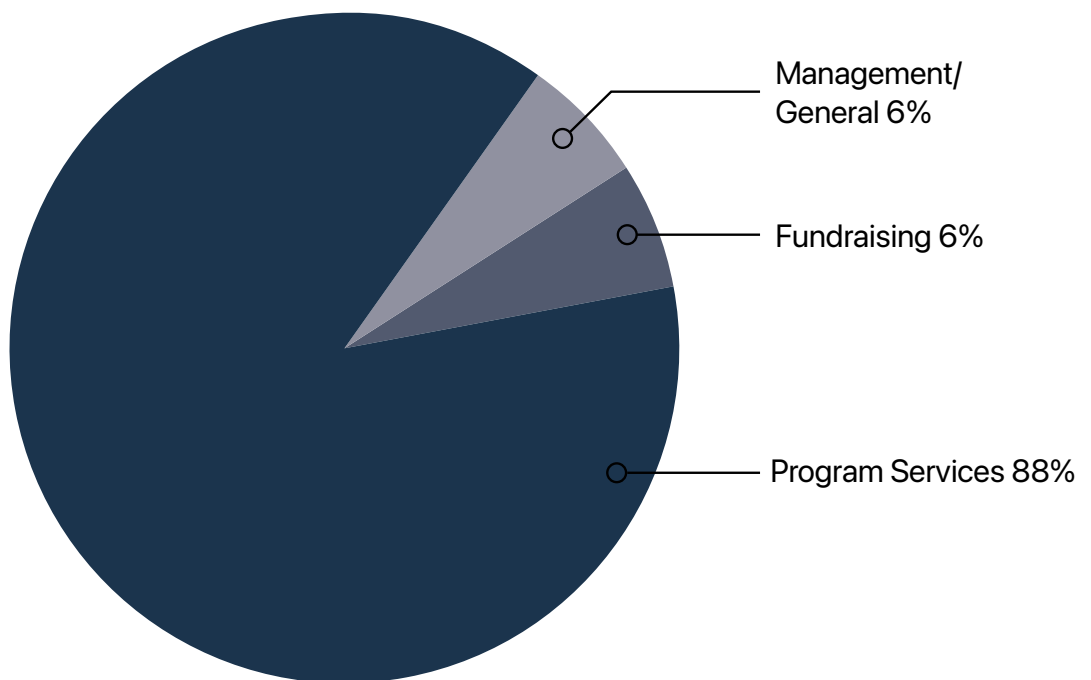
served
61
homeowners
+
completed
161
projects
+
with a total of
1,340
volunteer hours

As of **August 2025**, we:

served
69
homeowners
+
completed
319
projects
+
with a total of
1,040
volunteer hours



Where the Money Goes



How restoring a home restored Reggie and Vita's faith



Five years ago, life drastically changed for Reggie and Vita.

It was in the midst of the COVID-19 pandemic, and Vita had just given birth to their third child. At the same time, they received a diagnosis that their two

older children were on the autism spectrum.

They had to learn how to navigate their boys' behaviors, communicate with them and help them through daily life, which can be challenging for any parent.

The two older boys, now 7 and 9, are nonverbal and energetic. The 7 year old was also showing signs of aggression when he got upset.

"He started kicking walls. And then he got bigger, and the holes started coming," Vita said.

As soon as Reggie would patch the wall, another hole would appear, or his son would peel away the repair.

"It was just so painful to watch, because Reggie worked so hard on getting it fixed all day long," Vita said.

To provide the focused care their children needed, the Robinsons became a one-income household. Reggie — "Superdad" Vita calls him — stayed home while she worked.

It was a difficult transition. The breaking point came when condensation overflowed from their air conditioner into the attic and collapsed part of the ceiling into their kids' room.

To them, it felt as if their whole world was caving in.

Trying to balance full-time care of their three kids and keep up with the home repairs became too much.

"I got to a point where I couldn't do it by myself," Reggie said. "I needed help. I just needed an extra set of hands."

The cost to hire someone to do the repairs was more than they could afford. They didn't know what to do or who to turn to for help.

"I researched myself to sleep some nights," Vita said. "I'm like, 'there has to be something out there for us.' We didn't pick this life, but we want to give our kids the best life possible."

Her search led to Home Repairs Ministries. She reached out and

soon met Project Manager Kyle Van Nus.

"When Kyle came out, he was so nice and down to earth," Vita said. "We felt like he understood us and heard what we were saying."



Kyle found several issues in addition to the air conditioner and created a plan to fix most everything — at no cost to the Robinsons.

"I feel like this was a dream come true, because we didn't know how we were going to do it," Vita said.

The Home Repairs team installed wainscoting to cover and reinforce the walls, repaired the ceiling in the boys' room and repainted and retextured throughout.

Reggie said the results far exceeded their expectations.

"We go upstairs, and it looks like nothing ever happened," Reggie said. "It's like we're looking at a piece of art — like the Mona Lisa is sitting on our ceiling. It's beautiful.

"We were grateful to have any help at all. If Home Repairs had just come and fixed one hole and never called us again, we would've been completely happy with that. But the fact that they just kept coming back because they saw we needed the help — it made a difference."

The experience with Home Repairs has brought restoration to more than just Reggie's and Vita's home; it also helped restore their faith in God. They both grew up in church but had stopped going.

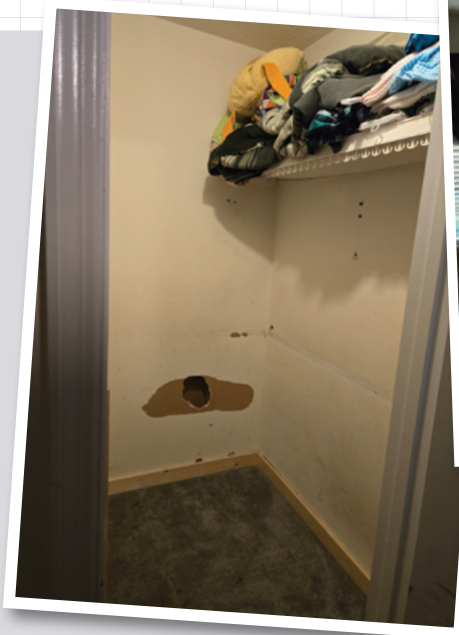
But after starting the process with Home Repairs, Vita said the lyrics from the worship song Goodness of God kept running through her head: "Your goodness is running after, it's running after me." They were a call to start attending again.

"We needed that community and felt like we needed to be there," Vita said. "So, we got that back."

"I remember the joy I got, and I remember how important it was for me to grow up in the church," Reggie said. "Going back to church and bringing my kids with me, it just reinforced how foundational and how important it is to have Christ in your life. I can't believe that I even strayed as far as I did, and I don't want to do anything that's going to push me back away from it."

Reggie and Vita know there will still be many challenges they'll have to face, but because of Home Repairs, their home isn't one of them anymore.

"I don't feel that burden of so many things to do or worry about," Vita said. "The biggest thing is having the roof over our head and a safe space for our kids. And I just love it here."



"I feel like this was a dream come true, because we didn't know how we were going to do it."



Plumbing with Purpose

In 2025, Home Repairs Ministries welcomed a new partner — **Rapid Response Plumbing** led by **Keith Riccitelli** and **Aaron Morris**.

Keith has been in the plumbing industry for over 30 years, but almost two years ago, he founded Rapid Response Plumbing with his son-in-law Aaron so they could focus on doing work “the right way” — emphasizing honest work and giving back to those in need.

Gratitude is at the core of Rapid Response Plumbing.

“We try to figure out what we can do to help because our whole family is very blessed. Once we came across Heather, Kyle and Ashley at Home Repairs Ministries, we knew we could help,” Keith said.

Throughout 2025, Keith and his team have blessed homeowners through their service.

“For one lady, we redid her whole kitchen and three full bathrooms, from gutting to mitigating to rebuilding it. We re-plumbed her whole home,” he shared. “For another homeowner, we redid the flooring for two bathrooms and the plumbing from start to finish — and we did it all in five days.”

Witnessing how their skills can transform life for homeowners makes this work especially rewarding for Keith and his team.

“I have seen people who had no options. One lady wasn’t able to use her plumbing for years. We were able to give her a new home in a sense because she is now able to use her plumbing. She was crying — she was so happy!” he said.

“We try to figure out what we can do to help because our whole family is very blessed.”



Keith is excited to see how this new partnership with Home Repairs allows his company to continue serving their community.

“[Home Repairs] is a different entity, but their vision is the same as ours,” Keith shared.

“My son-in-law and I grew up the same way. We worked for everything we had, but we’ve also realized we’ve gotten where we have from good people behind us. By the grace of God, we are where we are. I don’t think we could ever give back enough for the blessings we’ve gotten.”

Through partnerships like these, vulnerable homeowners in our community are finding safety and dignity!

Partner Spotlight:

Holtkamp HVAC & Plumbing

Much more than wrenches and waterlines, this partnership is transforming Home Repairs' work for homeowners in need.

Hunter Phillips, who leads Holtkamp HVAC & Plumbing's plumbing division, first met Home Repairs' Heather Loveridge and Kyle Van Nus at a Gwinnett Chamber of Commerce meeting about a year ago.

Through that introduction, a new partnership developed. For a long time, Home Repairs had handled most of its plumbing work internally or with volunteers. Holtkamp's support meant they could more quickly and effectively help homeowners with larger plumbing projects requiring licensed plumbers.

"The whole goal is to help as many people as possible and really impact their lives," Hunter said. "We're a faith-based Catholic Christian company, and that's something we can easily get behind."

Hunter said it's been an incredible experience being able to help homeowners in need. One of the first projects Holtkamp helped with required replacing every pipe in one woman's Norcross home. Water was pouring from the ceiling and floor.

"Most people would think that space is unlivable," he said. "She had buckets sitting out, and it was just ruining the home."

A repair like that can cost thousands of dollars — more than the homeowner could afford.

"And if you don't have that available, you can feel completely hopeless," he said. "So it was really a great opportunity to partner and find a solution for that homeowner who had nowhere else to go if it wasn't for Home Repairs Ministries."

Whether it's assessing a family's plumbing situation or doing the repair work, Hunter is involved with every project Holtkamp assists with. He wants to make sure that a homeowner's problem is fixed right the first time and there won't be any more issues in the future.

"Being able to see some of this impact we're having has been amazing; people's entire home experiences are just completely changing," he said. "We spend so much time at home, and if you've got issues going on, it can make that sometimes feel like a burden, and nobody wants to feel that way."

For Hunter, the partnership between Holtkamp and Home Repairs is all about obedience to God and not profit.

"A big part of what Jesus Christ tells us is to give to people who are less fortunate," Hunter said. "It's just truly a blessing. And when you have a partner that feels the same way, and their faith is strong in the same way, it's unstoppable."



From willing to skilled

For most of his life, John Manderscheid's home maintenance experience didn't extend far beyond changing light bulbs, fixing squeaky hinges and cleaning out the dryer vent.



But when he retired in 2007, he attended a ministry open house at his church and connected with Home Repairs Ministries. Even with his limited skills, he was immediately drawn to the tangible way the organization

serves vulnerable families in the community.

"I'm not a very outgoing person in a lot of ways, but when it comes to somebody needing something, I jump in," John said. "We're there to be the hands and feet of Christ."



At first, he only volunteered his accounting skills, managing Home Repairs' books. But after a couple of years, he wanted to be more involved and asked to be part of the work crews.

That desire to serve was all he needed to get started. "Working with guys who had a lot of skills, I started picking up things," John said.

Each project gave him more skills and more confidence. He learned how to use power tools, construction techniques, basic plumbing and more.

"I was amazed when I realized John had learned 'on the job' with Home Repairs," said Heather Loveridge, executive director. "I assumed he'd had a construction background as he's one of our most knowledgeable volunteers and leads teams for us. It just goes to show the value of volunteering with us!"

Some of John's most memorable projects have been in a Duluth neighborhood known as The Hill. It's a cluster of about 30 homes, some built just after World War II, and many are in disrepair.

He said it's a tight-knit community with many residents experiencing financial hardship or facing significant health issues. John has worked on projects in at least 10 homes, from fixing rotting floors to helping make homes more accessible for people with limited mobility.

"It just warms my heart to be able to at least take a part of that and make it more livable for them," he said. "That's Home Repairs' mission — to make it where they can stay in their homes as long as they're able."





John said volunteering with Home Repairs has not only been a way to bless other families, but it's been a blessing to his own. He's brought his own children and grandchildren out on projects on occasion. It's a way for him to be an example of Christ to them as well as encourage a desire in them to serve others.

"It's personally fulfilling that I'm part of something that's God-centered," he said.

John encourages everyone to spend time giving back, noting that people can volunteer with a ministry like Home Repairs even without experience.

"You're needed even before you become skilled," John said. "You just have to be willing to be involved and maybe get a little dirty."



Come volunteer with us!



For the first time in Home Repairs history, we have our own company vehicle!



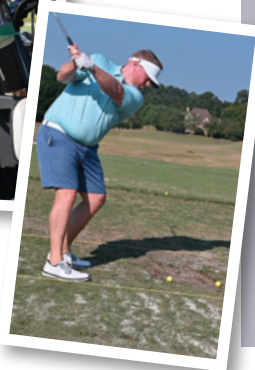
This summer, thanks to a grant from Gwinnett County, we purchased a brand new Ford F-250 with a utility bed and had a wrap provided by Nick Monzer at PrintPro Graphics. Our new wheels maximize our ability to store tools and serve homeowners while also spreading the word about Home Repairs Ministries as our team travels from project to project.



On September 19, we welcomed a record number of players and sponsors to Bear's Best for the 14th Annual Home Repairs Golf Classic!

Teams of friends, family, colleagues and church members joined us for a swinging day of fun on the green. We ended the evening with a pig roast dinner and awarded prizes for Putting, Longest Drive, Closest to the Pin and more.

Through the generosity of 21 sponsors and dozens of players from across our community, **we raised \$71,816 — the most ever at a Home Repairs Golf Classic!** — to repair hearts and homes.



"Seeing so many people come together — golfers, sponsors and volunteers — reminds me why we do this work. Together we're not just raising funds, we're building safer homes and stronger hearts all across our community."

— Heather Loveridge, executive director



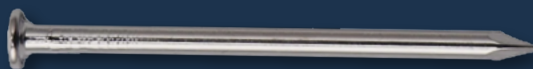
"I want people to consider giving time, money, talent or whatever they can to Home Repairs because it's doing a lot, and it could serve so many more people. God gives us all sorts of gifts, and He blesses us with them for a reason."

— Mallori Hamilton, Home Repairs board member



"There's not an individual who goes through life who doesn't have interruptions, tragedies or regrets. But we also have a lot to give and to be thankful for, and we need to reflect that in our willingness to serve others."

— Ed Salley, Home Repairs board member,
donor and volunteer



"I worked for everything I have, but I've also realized I've gotten where I have from good people behind me. By the grace of God, I am where I am. I don't think I could ever give back enough for the blessings we've gotten."

— Keith Riccitelli, Rapid Response Plumbing,
Home Repairs partner



Help Us Build the Next Chapter

Across metro Atlanta, the need for safe, healthy housing is growing. In Gwinnett alone, over 137,000 homes were built before 1990 — all 50+ years old by 2040 — pointing to a large and aging stock in need of repair and rehab, according to a 2022 study. At the same time, nearly one in five homeowners in metro Atlanta spends more than 30% of their income on housing costs, leaving little for maintenance or repairs. Rising costs and aging homes have left many seniors, single parents and veterans living in unsafe or unhealthy conditions with nowhere to turn.

Home Repairs Ministries has always been about more than fixing houses — we repair hearts and strengthen communities. In the past two years, your generosity has fueled remarkable growth: more homeowners served, more projects completed and a team that's doubled in size. Because of you, vulnerable homeowners now have roofs that don't leak, plumbing that works and safe spaces to call home.

But we're not done. Our vision is bold: to double and triple the number of homeowners served in the coming years and reach hundreds more by 2029. To get there, we must grow our team and capacity — adding another project manager, investing in additional support and building a **Large Repair Fund** for critical HVAC, roofing and plumbing needs.

Will you help fund the next chapter? Your generosity turns repair plans into action: more neighbors served and a stronger, safer community for all.

***Give today and help us reach the next stage of growth.
Let's keep repairing homes — and hearts — together.***

